



## SensorTran Recommended for ISO 9001 Certification

### **New manufacturing facility receives UL recommendation following first audit**

Austin, TX, USA – April 12, 2007

SensorTran, manufacturer of the world's most advanced distributed temperature sensing (DTS) systems, is pleased to announce that their new Austin, TX, USA corporate headquarters and manufacturing facility has been recommended for ISO 9001 Certification. The audit was conducted April 9-11, 2007 by Lead Auditor Peter Delbert of Underwriters Laboratories Inc.

During the Registration Audit it was noted that there was a high level of management commitment and involvement and that goals and objectives have been cascaded down to all levels of the organization. The audit report also makes note of SensorTran's daily Product & Cycle Time Excellence (P.A.C.E.) meetings as well as the weekly monitoring of SensorTran's aggressive design programs.

“We are extremely pleased with the results of the audit and the entire SensorTran team's commitment to outstanding quality in both equipment and service. Considering the December 1 move to our new facility, ISO 9001 Certification in such a short period of time is unprecedented,” says SensorTran COO, David Hickey.

SensorTran is a global supplier of fiber optic-based distributed monitoring solutions. Customers benefiting from SensorTran's DTS technology include the world's largest energy providers. DTS systems have applications in downhole oil & gas, transmission and distribution power cable monitoring, pipeline flow assurance and leak monitoring, process vessel hot spot detection, storage tank leak detection and environmental monitoring.

### **SensorTran Contact Information**

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## Assessment Summary

Thank you for your cooperation during our recent visit to your facility. This audit was conducted on April 9, 10, 11, 2007 by Lead Auditor Peter Delbert. The primary objectives of this audit were to both assess compliance to the ISO 9001:2000 Standard, as well as to partner with you in improving the effectiveness of your business processes and quality management system. We have noted the following regarding the effectiveness of the major processes audited, as well as any noteworthy areas of strength and/or areas where there are opportunities for improvement:

The Quality Management System is constantly under evaluation for continuous improvement. During this Registration Audit it was noted that there was a high level of Management commitment and involvement. All hands meetings are conducted on a regular basis with upward and downward feedback. Product & Cycle Time Excellence (P.A.C.E) meetings are conducted daily to address all real-time issues with real time resolution using engineering support. Goals and Objectives have been identified and cascaded down to all levels of the organization. Employees interviewed knew their task at hand and how their job affects the goals and objectives of the company. Corrective action is taken for customer complaints, internal, management review and supplier nonconformance. The internal audit system is continuously improving by identifying continuous improvements opportunities/ preventive action with weekly held internal audit review meetings. Also noted was SensorTran's aggressive design programs monitored weekly. The system is in compliance with the ISO9001:2000 Standard.

The corrective and preventive action system is effectively implemented: Yes No

The internal audit system is effectively implemented: Yes No

The management review system is effectively implemented: Yes No

The customer complaint system is effectively implemented: Yes No

Based on these findings, we are recommending that your organization be registered to ISO 9001:2000. Congratulations.

In making this recommendation, we have noted the following:

There were 3 action requests and 0 observations/opportunities for improvement noted during this assessment. Details are provided below. All action requests are required to be followed up in your own corrective action system, however only those so noted, if any, require formal response to UL. Observations/opportunities for improvement are for your benefit only, and UL does not require formal follow-up.